



Contact

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(Mobile)

Top Skills

Avoiding Condition Level findings
CMS Survey

TJC Mock Surveys and
Prep

Expert standards interpretation
CMS, OCR TJC OSHA, OIG and
37 state rules/standards

Leading and
multi-disciplinary teams in
readiness

Gina A. Stoner

Healthcare Regulatory and Accreditation Consultant

Regulatory Readiness Solutions, LLC

Gilbert, Arizona, United States

www.regulatoryreadinesssolutions.com

Summary

I am a committed, passionate leader who brings 30+ years' experience in Healthcare Regulatory Compliance, Risk and Quality, with 22 years direct management experience. I have significant experience working with multi-disciplinary teams, as well as presenting governing board and executive leadership reports regularly. I bring an innate ability to research and interpret regulatory standards and have strong experience with CMS, TJC, OIG, Ambulatory, Hospital, Behavioral, and NFPA regulations. I have received exceptional evaluations and have provided below 2 of several references from Executive Leaders that speak to my reputation for integrity, strong leadership and getting effective results.

Experience

Regulatory Readiness Solutions, LLC

Healthcare Regulatory and Accreditation Consultant

June 2022 - Present (1 year 6 months)

Maricopa County, Arizona, United States

Proven reputation as a results-driven compliance leader with dynamic change mgmt skills and proven experience in producing Rapid Readiness Results and Excellent Survey Outcomes.

As a Healthcare Regulatory Consultant, I offer:

- Exceptional experience successfully working with ADHS, CDPH, CMS, OIG, TJC, OSHA and OCR regulatory bodies. Complimented by state and TJC surveyors
- Expert interpretation and guidance on state and federal standards compliance and survey readiness. I provide deep dive standards review and gap analysis. Whether you need focus in a couple high-risk areas like sedation and infection control, or you need a full mock survey to quickly assess your gaps; I'll create a personalized consultation plan to best fit your needs and time. Highly skilled in leading and executing high-pressure survey preparedness involving multi-disciplinary teams at all organizational levels. From EVS to OR to

Admitting...not a stone goes unturned during my readiness efforts. - I've been pulled in to help several struggling hospitals and each time, my leadership and efforts have led to a successful survey with no Condition Level findings and a grateful C-Suite.

Services available:

- Mock Survey (same agenda TJC uses) - Modified Mock Survey (no system tracers)
 - Focused Tracers (high risk issues such as Inf Prevention, Sedation, Sterile Processing, Tissue Mgmt, Restraints, etc))
 - Deep Dives (Medical Staff standards/document review, Medication Mgmt/Abx Stewardship, Mgmt of Suicide Risk pts, EOC/EM, etc)
 - Clinical Chart Audits based on CMS Rqmts
 - Required Documents and policy review
 - ESC and Corrective Action Plans guidance/development
 - Outsourced Privacy Officer and Compliance Officer roles
- *Video Meetings available

The Joint Chiropractic

National Director Risk & Compliance Services

May 2022 - November 2023 (1 year 7 months)

Oversaw risk and compliance operations for 900+ clinics in 37 states to include:

- Worked with Joint Commission for over a year to tailor survey standards for chiropractic clinics. Oversaw the first ever stand-alone chiropractic clinic accreditation surveys
- HIPAA Compliance, monitoring, and training throughout system
- Licensure and Accreditation compliance and surveys
- Board actions and investigations throughout 37 states
- State and federal mandated regulatory reporting
- Working with general counsel to mitigate and resolve risk issues
- Medical records dept functions; coordinating depositions and affidavits with general counsel
- Provider Credentialing

Dignity Health

Patient Safety Manager - Came in as "A Fixer" to create a survey readiness program

June 2021 - May 2022 (1 year)

Arizona, United States

Responsible for overseeing all regulatory and risk functions for 2 inpatient

hospitals and 12 free-standing emergency departments.

- Completed gap analysis on all high risk areas (Medical Staff Services, Infection Prevention, Sedation, etc), avoiding several Condition-Level findings
- Implemented completion of high risk tracers (CSPD, OR, Tissue, etc) semiannually.
- Created hardwired processes and developed much-needed regulatory policies

Banner Health

Corporate Regulatory Consultant

January 2013 - June 2021 (8 years 6 months) Corporate

Planned, coordinated, implemented and evaluated facilities for compliance survey preparedness and accreditation/certification/licensure requirements for AZ hospitals.

- Successfully opened 2 hospitals; smoothly sailing through DHS, Board of Pharmacy, Board of Radiology and Joint Commission surveys.
- Served as a subject matter expert to leadership, staff and system teams/work groups as related to regulatory requirements to ensure standards are met.

Dignity Health

Patient Safety & Accreditation Manager

August 2005 - January 2013 (7 years 6 months)

Gilbert, Arizona, United States

- Worked with Corporate Regulatory team to conduct mock surveys in hospitals across 3 states
- Personally requested by CEO and corporate staff to assist system hospitals struggling with CMS statement of deficiency corrections and TJC Conditional level surveys.
- Managed all regulatory aspects for 2 hospitals, to include opening a new hospital opening and adding Trauma Level I designation

Maricopa Integrated Health System

Quality Manager

August 2003 - August 2005 (2 years 1 month)

- Managed all quality and compliance activities for the county hospital and 23 free-standing family health clinics

Valley Hope Alcohol & Drug Treatment Center

Business Manager III

July 1998 - August 2003 (5 years 2 months)

- Managed day-to-day administrative operations for three behavioral health facilities directly supervising administration, dietary, housekeeping, and facilities depts. Managed and justified facilities' annual operating budget.
- Represented facilities at bi-monthly Board of Directors' meetings, providing the Quality, Compliance and Financial presentations.
- Managed all fire, OSHA, health, state, and JCAHO inspections

United States Air Force

Non-Commissioned Officer in Charge

Healthcare Administration Specialist

January 1991 - July 1998 (7 years 7 months)

***Can provide several executive references upon request**